



## Terms and Conditions – Standard Orders V1.3

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### Payment Methods & Terms

- Credit Card – VISA, Master Card, American Express
- Credit - All payments are due net 30 days from date of invoice. Credit must be established before an order is processed. Please [click here for credit application form](#).

### Minimum Orders / Quantity Discounts

- End-users – We refer end users ordering less than \$100 to one of our distributors.
- Distributors – To earn distributor discounts, the distributor needs to provide a minimum order of \$100 and 10 boxes per line item. Also, the distributor needs to be a qualified reseller.
- A \$7.95 handling fee will be applied to all orders under \$100.
- Quantity discounts detailed on the price list apply to individual orders and cannot include a combination of multiple products.

### Master Purchase Orders

Master Purchase Orders will be accepted and are encouraged by KICTeam for order quantities of 100 boxes or more per purchase order (10 boxes or more per release). KICTeam customers will be invoiced for the value of the shipment at each scheduled release date. The customer is responsible for taking receipt of and paying for the entire amount of the order within one year after the Master Purchase Order was placed, unless other arrangements have been made.

### Drop Shipping

- A fee of \$7.95 will be charged for all domestic drop shipments.
- A handling fee of \$65 will be charged for all international drop shipments.

### Freight

- All orders are FOB Auburn, Maine, USA. Shipments via BAX Global, UPS, FedEx, and DHL can be prepaid or shipped “collect” and charged to customer’s account.

### Lead Time

- Standard items, provided they are in stock, typically ship within three days from receipt of order.<sup>1</sup>

### Pricing

- Prices are good for 90 days from the date the quote was issued.

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<sup>1</sup> KICTeam makes every effort to maintain adequate inventory of all standard products; however demand levels influence inventory levels and some items are occasionally on backorder.